



ADVANCED SURFACE SOLUTIONS
9216-I WESTMORELAND ROAD
CORNELIUS, NC 28031
(704) 875-6927

Care, Cleaning, and Maintenance for Exterior Decorative Surfaces

Clean surface with a biodegradable detergent in warm water. Apply. Scrub with push broom. Rinse thoroughly. Can use a economical cleaning solution of 1 (lb) TSP (Tri-Sodium Phosphate) dissolved in 1 gallon of warm water available from janitorial supply stores.

Decorative surfaces are "stain resistant" ... not "stain proof." The sooner stains receive attention, the easier they are to remove. Stains can become set over time if they are allowed to penetrate/eat into the decorative surface. Residue such as tree sap or road tar may be spot cleaned with either Goo Gone or Dissolves-It, then rinsed clean. Heavily soiled areas may be cleaned using a pressure washer (maximum pressure 2400). Do not use a turbo/rotating tip. Care must be taken when using equipment such as this to assure that you are not damaging the surface due to improper use.

Do not put plastic or rubber backed carpets/mats over the surface. These hold in moisture, prohibiting natural evaporation, which contributes to a build-up of minerals deposits. The residue from these minerals can be "next to impossible" to remove. If there are to planters on the surface, they must be placed on protective saucers/plant dollies with air space beneath them. Failure to do so will entrap the water draining from the planters (ie: mineral deposit build-up). Plant fertilizers also have the potential to cause discoloration. You wouldn't put your planters in direct contact with any other type of surfacing; therefore, take care to protect your SureCrete surface too.

Make sure all outdoor furniture has protective caps on the legs. Your surface is durable, but sharp edges can scar and scratch it. If your surface is a swimming pool deck, care should be taken to rinse any pool treatment chemicals which are in concentrated form as soon as possible to deter surface damage/discoloration. Note ... properly balanced and treated swimming pool water itself will not harm your surface.

Never use Xylene, MEK, Acetone, Paint Thinner, or any other type of solvent to remove foreign matter (such as road tar, tree saps, paint drips, etc.) from your surface. Doing so will cause your sealer to either break down/emulsify or at the very least cause appearance defects.

Never use "ANY deicer" containing ammonium nitrate and/or ammonium sulfate within a winter maintenance program ... doing so is "strictly prohibited" and will result in rapid attack and deterioration of the protective sealer. Magnesium chloride, calcium chloride, and sodium chloride will have a negligible effect.

If a skid-resistant media was added to your sealer at the time of application, it may be worn off over time in heavy traffic pathways. This is a normal wear factor; thus, application of another coat of sealer with skid-resistant media again incorporated in it may become necessary. Annual surface inspection will determine if this is the case.

Your exterior surface should be examined annually. Any areas that require repair or treatment must be properly attended at that time. The longer areas requiring repair, or resealing, are not addressed the more costly doing so will become due to the harsh elements of Mother Nature and environmental conditions.

Care, Cleaning, Maintenance ... "Interior Surfaces"

Interior surfaces which do not have drains for ease in flushing with water, may be cleaned by mopping, use of carpet cleaning machine, floor scrubber with light duty cleaning pad, steam cleaner, or a wet/dry vac; thereby, protecting adjoining walls from water damage.

If this surface is to be installed must be protected against hot splattering grease from fryers.

All cleaning solutions must be rinsed thoroughly after cleaning with biodegradable detergent. Special care must be taken to properly meter all concentrated cleaning solutions, especially those which have a "orange citrus base." Janitorial supply houses promote "orange citrus" cleaners as "all natural, non-toxic, environmentally safe; however, they are none the less a "natural form of acid" that will eat away your decorative surfacing finish if not properly diluted (typically 20 parts warm water to 1 part orange citrus concentrates). After use of any cleaning solution, especially the "orange citrus" based ones, must be thoroughly rinsed to remove "all" cleaning residue. Failure to follow these precautions will void any written or implied warranties.

Do not put rugs with solid rubber backing or plastic over your decorative surface. If a rug is to be placed on the floor, use a open weave, breathable, pad only. Natural sweating, due to differential in temperature between the floor and the insulating rubber backed rug over it will cause permanent discoloration over time.

If your surface is of the smooth decorative type, we recommend two coats of hard shell wax be applied, using a floor buffer over the sealer coats. This acts as a sacrificial protective finish that will extend the life of your sealer and allow for ease in removal of scuff marks from rubber shoe soles or furniture/fixture tips. Your decorative surface is "stain resistant" ... not "stain proof." The sooner a spill, resulting in a stain, receives attention, the easier they are to remove. Stains can become set over time if they are allowed to penetrate/eat into the surface.

At the time your surface was applied care was taken to address skid-resistant safety factors; however, you are responsible for the proper cleaning and maintenance to prevent foreign matter surface build up which can bring about accidental slip/fall injuries.

Name of Property Owner

Address (where decorative surfacing applied)

City, State, Zip Date

Advanced Surface Solutions representative

Date of completed surface